



## Behavioral Health Enhanced Package

### ABA Intervention Fundamentals

Assessment for Program Building for Individuals with Autism  
Behavioral Challenges of Autism  
Data Collection, Behavior, and Decisions  
Decreasing Behavior  
Imitation and Joint Attention  
Increasing Behavior  
Introduction to Applied Behavior Analysis  
Introduction to Autism Spectrum Disorders  
Overview of Changes to the RBT Credential  
Reinforcement Schedules  
Session Delivery  
Shaping and Chaining  
Stimulus Control  
Token Economies  
Working with Families of Individuals with Autism

### Activities of Daily Living Support (ADL)

Assisting with Bathing  
Assisting with Bed Baths  
Assisting with Dressing  
Assisting with Nail Care  
Assisting with Oral Hygiene  
Assisting with Shaving

### Addiction

Adolescent Substance Use Disorders and Clinical Pathways  
Assessing Opioid Abuse In Families  
Assessment and Treatment of Opioid Use Disorder  
Assessment and Treatment of Stimulant Use Disorders  
Benzodiazepines: Uses, Misuses, and Treatment  
Best Practices in Alcohol Use Disorder Assessment and Treatment  
Biopsychosocial Model of Addiction  
CBT in Substance Use Disorder Treatment  
Clinical Practice Guidelines for Prescribing Opioids

Confidentiality in the Treatment of Substance Use Disorders  
Core Competencies for Opioid Use Disorder  
Cultural Dimensions of Relapse Prevention  
Ethical Considerations in Substance Use Treatment for Youth  
Evidence Based Practices in Treatment of Substance Use Disorders  
Family Therapy in Substance Use Treatment  
From Prescription Opioid Abuse to Heroin Use in Youth and Young Adults  
Harm Reduction  
History and Evolution of Pain Management and Opioid Use In America  
Homelessness and Substance Use  
Kratom: Herbal Supplements and Opioids  
Marijuana and Cannabinoids, Pain and the Brain  
Medication-Assisted Treatment for Opioid Use Disorder  
Mindfulness, Meditation, and Spirituality as Tools for Recovery  
Opioid Abuse in Adults  
Prevention of Substance Use for Transitional Aged Youth  
Promoting Treatment Engagement with Behavioral Health Disorders  
Screening, Brief Intervention, and Referral to Treatment of Older Adults With Opioid SUD  
Substance Use and Misuse in the Family  
Substance Use and Risk of HIV, Hepatitis, and Other Infectious Diseases  
Substance Use and Trauma  
Substance Use Disorder Treatment and the LGBTQ Community  
Substance Use in Military and Veteran Populations  
Substance Use Treatment and the Stages of Change Model  
Supporting Individuals in Early Recovery  
The 12 Step Model  
Treating Substance Use Disorders in Older Adults

Treating the Opiate Epidemic  
Treatment of Gambling Disorder  
Treatment of Opioid Dependence Among Adolescents and Young Adults  
Treatment Strategies for Relapse Prevention  
Use of Mindfulness in Recovery  
Wellness and Recovery  
Women and Substance Use  
Working with Court-ordered Individuals in Substance Use Treatment

## Advanced Care Planning for BH and IDD

Advance Care Planning Communication Skills for Success: The Five Wishes Framework  
Advance Care Planning: Program Implementation with Five Wishes®  
End-of-Life Care for People with IDD  
What Matters Most: Introduction to Five Wishes  
Advance Care Planning Conversations

## Advanced Residential Supports for Older Adults

Activities Professionals: Best Practices  
Alzheimer's Disease and Related Disorders: Activities of Daily Living  
Alzheimer's Disease and Related Disorders: An Overview  
Alzheimer's Disease and Related Disorders: Behavior Management  
Alzheimer's Disease and Related Disorders: Communication  
Challenging Behaviors in Dementia Care  
Day to Day Time Management  
Dementia Care: Performing ADLs  
Dementia Care: Understanding Alzheimer's Disease  
Depression in Older Adults: The Basics  
Diets: Not Just for Weight Loss  
Ethical Considerations in Dementia Care  
Health Promotion and Age-Related Changes in IDD  
Medical Record Documentation & Legal Information for Certified Nursing Assistants  
Person-Centered Care and Culture Change  
Preventing Hepatitis Infection  
Providing High Quality Dementia Care - An Overview  
Retirement in IDD  
Safe Eating

Safe Swallowing and Feeding Techniques  
Safe Use of Mechanical Lifts  
Slips, Trips, and Falls Prevention  
Understanding Alzheimer's Disease and Dementia  
Understanding Communication in Persons with Dementia  
Understanding Falls

## Advanced Skills in IDD Services

Assessments in IDD  
Augmentative Communication: Low and High Technology Options  
CBT for People with Developmental Disabilities  
Criminal Justice System and People with Intellectual and Developmental Disabilities  
Critical Success Factors for Board Performance  
IDD and Trauma: Road to Recovery  
Intellectual Disability Part 1: Understanding the Construct and Its Assessment  
Intellectual Disability Part 2: Assessing Intellectual Functioning and Adaptive Behavior  
Intellectual Disability Part 3: Diagnosing Intellectual Disability and Planning for Supports  
Self-Determination Basics for Self-Directed Employees  
Self-Determination Basics for Self-Directed Employers  
Supervisor Training Curriculum - Part 1: Defining Work Expectations  
Supervisor Training Curriculum - Part 2: Assessing, Supporting, and Improving Work Performance  
Supervisor Training Curriculum - Part 3: How to Discipline and Promote Positive Work Place Enjoyment  
Systematic Instruction Strategies  
Therapist Resilience & Vicarious Trauma  
Using Cognitive Behavioral Therapy with Persons with IDD

## Advanced Team Building

Building an Effective Team  
High Performing Teams: Aligning and Developing Your Team

## Autism Support

Social Integration Strategies for People with Autism Spectrum Disorder  
Ways to Support People with Autism Spectrum Disorder

## Basic Supervision Skills

Basic Supervisory Skills

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Improving Employee Engagement  
Improving Employee Engagement in the Workplace  
Introduction to Interviewing Techniques  
Managing Power and Influence  
Sexual Harassment- NY Mandatory Training  
Sexual Harassment: What Supervisors Need to Know  
Team Building: Introduction  
The Transition to Supervisor

## Basic Workforce Skills

Anger Management  
Boundaries  
Conflict Resolution  
Customer Service  
Customer Service Essentials Self-Paced  
Effective Communication  
Effective Communication Self-Paced  
Effective Workplace Writing  
Importance of Self-Care for Frontline Professionals  
Working in a Team  
Working with Difficult People  
Workplace Substance Use

## Behavior Support

Crisis Intervention for Individuals with Developmental Disabilities  
Individual Behavior Change: Part 1 - Understanding Behavior  
Individual Behavior Change: Part 2 Behavior Change Planning  
Managing Challenging Behaviors Focused Learning  
Positive Behavior Support Planning: Part 1  
Positive Behavior Support Planning: Part 2  
Principles of Positive Behavior Support for DSPs Part 1: Overview  
Principles of Positive Behavior Support for DSPs Part 2: Teaching Functional Skills  
Principles of Positive Behavior Support for DSPs Part 3: How To Teach People with Disabilities  
Principles of Positive Behavior Support for DSPs Part 4: Importance of BSPs  
Promoting Relaxation for Individuals with IDD  
Supervision and the Principles of Positive Behavior Support Part 1: Components  
Supervision and the Principles of Positive Behavior Support Part 2: Implementation  
Supporting Individuals with IDD and Mental Health

Disorders

## Behavioral Health General

A First Look at Integrating Care: Policy  
A First Look at Integrating Care: Practice  
Addressing the Behavioral Health Needs of Returning Veterans  
Advanced Practice in Treating Individuals with Co-Occurring Disorders  
An Overview of Intimate Partner Violence  
Approaches to Community-Based Suicide Prevention  
Behavioral Health Services and the LGBTQ+ Community  
Best Practices for Youth with Behavioral Health Needs involved with the Juvenile Justice System  
Best Practices in Suicide Screening and Assessment  
Best Practices in Trauma Specific Treatment  
Co-Occurring Disorders for Early Practitioners  
Connecting Substance Use and Interpersonal Violence  
Crisis Management  
End of Life Care: Ethics for Social Workers  
Enhancing Clinical Competency through An Understanding of Military Culture  
Enhancing Resilience in Military Families and Children  
Introduction to Trauma-Informed Care  
Nonsuicidal Self-Injury in Children, Adolescents, and Young Adults  
Overview of Evidence-Based Practices for Integrated Treatment of Co-Occurring Disorders  
Pain Assessment and Management  
Preventing Suicide Through Effective Postvention  
Suicide-Specific Interventions and Best Practices  
The Effect of Deployment, Combat Stress, and Moves on Families and Children  
Trauma and the Brain  
Trauma-Informed Care: Implications for Clinicians and Peer Support Specialists  
Understanding and Addressing Racial Trauma in Behavioral Health  
Veterans Suicide Prevention and Intervention  
Working More Effectively with the LGBTQ+ Community  
Working with People Experiencing Homelessness

## Behavioral Health Paraprofessionals

An Overview of Substance Use Disorders  
Behavioral Health Issues in Older Adults for Paraprofessionals

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Boundaries and Dual Relationships for Paraprofessionals  
Co-Occurring Disorders: An Overview for Paraprofessionals  
Crisis Management Basics  
Cultural Issues in Treatment for Paraprofessionals  
Dental and Oral Health  
Evidence-Based Practices in Supported Employment Part 1  
Evidence-Based Practices in Supported Employment Part 2  
General Principles of Nutrition and Exercise for Paraprofessionals  
Impact of Nutrition and Exercise on Behavioral Health for Paraprofessionals  
Introduction to Bipolar and Depressive Disorders in Adults  
Introduction to Case Management  
Medication Administration for Unlicensed Paraprofessionals  
Overview of Serious Mental Illness for Paraprofessionals  
Overview of Supported Employment  
Overview of Trauma Disorders in Adults for Paraprofessionals  
Peer Support Services in Substance Use Disorder Recovery  
Psychiatric Medications: An Overview for Paraprofessionals  
Substance Use and the Family for Paraprofessionals  
Suicide Screening for Direct Care  
What Does Becoming Trauma-Informed Mean for Non-Clinical Staff

## Behavioral Health Pro on the Go

A Self-Care Guide for the Clinician  
A Self-Care Guide for the Paraprofessional  
Crisis Intervention Techniques  
Differential Diagnosis of Psychotic Symptoms  
Differentiating Between ADHD and Bipolar Disorder in Children  
Ethics, Rules and Boundaries for Paraprofessionals  
Integrating Peer Support in Behavioral Health Settings  
Interacting Effectively with Law Enforcement  
Limits of Confidentiality for Behavioral Health Clinicians  
Peer Supports for Persons with Co-occurring Disorders  
Performing a Mental Status Exam

Prodromal Signs of Psychosis  
Relationships and Boundaries for Peer Support  
Safety Checks for Home Visits  
Screening for Anxiety Disorders Using the GAD-7  
Screening for Depressive Disorders Using the PHQ-9  
Screening for Substance Use in Adolescents Using the CRAFFT 2.0  
Setting Treatment Goals: Anxiety Disorders  
Setting Treatment Goals: Depressive Disorder  
Suicide Risk Assessment Using C-SSRS  
The Nose Knows: COVID-19 Nasal Swab Testing  
Transporting Clients Safely

## Behavioral Health Standard PATHS Assessments

Crisis Management Path Assessment  
Cultural Competence Path Assessment  
Integrated Care learning path assessment  
Opioid Treatment learning path assessment  
Suicide Assessment, Treatment and Prevention Path Assessment  
Trauma Informed Care Learning Path

## Children Youth and Families

Addressing Suicide in Adolescents and Transition Age Youth  
Addressing the Needs of Transition Age Youth  
ADHD: Etiology, Diagnostics and Treatments  
Assessing Common Language Disorders in Pediatric Clients  
Assessment and Treatment of Anxiety in Children and Adolescents  
Attachment Disorders: Assessment, Diagnosis, and Treatment  
Attachment Disorders: Attachment and Trauma  
Best Practices for Behavioral Health in Child Welfare  
Best Practices for Working with LGBTQ Children and Youth  
Best Practices: Behavior Support and Intervention  
Bipolar and Related Disorders in Youth  
Bullying: Strategies for Prevention and Intervention  
Calming Children in Crisis  
Children and Adolescent Psychopharmacology  
Crisis Planning with Families  
Depressive Disorders in Children and Adolescents  
Developmental Concerns, Childhood to Adolescence

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Ecological Systems Of Care for Children and Youth  
Externalizing and Disruptive Behaviors in Children and Adolescents  
Family Assessment and Intervention  
Helping Children and Adolescents Cope with Violence and Disasters  
Mental Health Effects of Concussions on Adolescents  
Overview of Family Therapy  
Overview of Psychiatric Medications for Children/Adolescents  
Parenting Styles and Theories  
Practical Strategies for Engaging Families and Children  
Preventing Suicide in Youth: The Role of Paraprofessionals  
Promoting Normalcy for Youth in Foster Care  
Strategies for Supervisors: Reducing Restraint and Seclusion  
Strengths Based Approach in Working with At-Risk Youth  
Structural and Strategic Family Therapy  
Suicide in Adolescents and Transition Age Youth  
The Impact of Parental Substance Use Disorders  
The Role of Parent Peer Support in a System of Care for Children and Youth

## Children Youth and Families-Early Childhood

Abusive Head Trauma (Shaken Baby Syndrome)  
Activities for Infants and Toddlers  
Activities for Preschoolers: Approaches to Play and Learning  
Activities for Preschoolers: Gross and Fine Motor Skills  
Activities for Preschoolers: Learning Through Creative Arts  
Activities for Preschoolers: STEM Learning  
Activities for Preschoolers: Supporting Language Development  
Behavior Management in Early Childhood  
Developmental Stages: Birth to Five Years Old  
Early Childhood Safety and Injury Prevention  
Evaluation and Treatment of Stuttering in Preschool Children  
Inclusion: Children with Disabilities  
Nursing Care for Children with Intellectual and Developmental Disabilities  
Nutrition and Early Development  
Overview of Children with Disabilities

Overview of Communicable Diseases in Children  
Social and Emotional Development in Early Childhood  
Sudden Infant Death Syndrome  
Working with Parents: Communication, Education, and Support

## Children Youth and Families-Paraprofessionals

Communication Skills and Conflict Management for Paraprofessionals  
Fundamentals of Fetal Alcohol Spectrum Disorders  
Health and Safety for Children s Services Paraprofessionals  
Major Mental Health Disorders of Childhood  
Medication Management for Children's Services Paraprofessionals  
Nutrition and Exercise for Children s Services Paraprofessionals  
Positive Behavior Support for Children  
Strengths-Based Perspectives for Children s Services Staff  
Traumatic Stress Disorders in Children and Adolescents  
Understanding ADHD For the Paraprofessional  
Understanding Neurodevelopmental Disorders

## Clinical Skills Application in Behavioral Health

In Session: Practicing Clinical Skills to Prevent Suicide  
In Session: Suicide Assessment and Intervention for Adults

## Community Health Pro on the Go

Assessment: Basic Injury  
Assessment: Neurological  
Assessment: Post Head Injury  
Collecting Specimens: Performing a Venipuncture  
Collecting Specimens: Urine via Clean Catch  
Communicating with Someone Who Doesn't Speak  
Handwashing  
Identifying and Handling a Person with Drug Seeking Behaviors  
Infection Control: Airborne Precautions  
Infection Control: Contact Precautions  
Infection Control: Droplet Precautions  
Measuring Blood Pressure  
Measuring Pulse and Respiration

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Measuring Weight  
Professional Boundaries  
Protective Devices  
Response to Fire  
Signs and Symptoms of Constipation  
Vital Signs: Measuring Blood Pressure  
Vital Signs: Measuring Pulse  
Vital Signs: Measuring Respiration  
Vital Signs: Taking a Rectal Temperature  
Vital Signs: Taking an Axillary Temperature  
Vital Signs: Taking an Oral Temperature  
Working with People after a Stroke  
Working with People on the Autism Spectrum  
Working with People Post Chemotherapy  
Working with People Who Have Bipolar Disorder  
Working with People Who Have Shingles  
Working with People with Alcohol Use Disorder  
Working with People with HIV/AIDS  
Working with People with Substance Use Disorder  
Wound Care: Assessment  
Wound Care: Treatment

## Community Oriented Primary Care

340b Drug Discount Program  
A First Look Into Integrated Care for Primary Care Staff  
Addressing Mental Health Concerns in Patients with Cardiovascular Disease  
Addressing Mental Health Concerns in Patients with Diabetes  
Addressing Overweight and Obesity: An Integrated Health Perspective  
Advanced Quality Improvement for Leadership  
Behavioral Health Screening Tools  
FQHC Board Governance  
FQHC Fundamentals  
FQHC Recruitment  
FQHC Retention  
Patient Centered Medical Home: Care Management, Coordination, and Transition  
Patient Centered Medical Home: Managing Patients and Patient Centered Access  
Patient Centered Medical Home: Performance Management and Quality Improvement  
Patient Centered Medical Home: Team-Based Care and Practice Organization

Patient Centered Medical Home: Transformation and Recognition  
Patient Cultural Competency For Non-Providers  
Person-Centered Planning in Behavioral Health  
Reducing Health Disparities: A Culturally Sensitive Approach for Busy Primary Care Providers  
Site Manager Training Maximizing Site Performance  
Social Determinants of Health Overview  
Social Determinants of Health: Economic Stability  
Social Determinants of Health: Education  
Social Determinants of Health: Health and Healthcare  
Social Determinants of Health: Neighborhood and Built Environment  
Social Determinants of Health: Social and Community Context  
Value Based Payments

## Compliance/Safety

Advance Directives  
Basics of Defensive Driving  
Bloodborne Pathogens and Standard Precautions  
Bullying On The Job  
Caregiver Conduct - Regulations, Co-workers, and Families  
Chemical Labeling and Safety Data Sheets  
Corporate Compliance and Ethics  
Corporate Compliance: The Basics  
CPR Refresher  
Cultural Awareness and the Older Adult  
Cultural Competence  
Duties of a Caregiver  
Emergency Preparedness for Healthcare Providers  
Ethical Decision Making: The Basics  
Ethics and Personal Rights  
Fire Safety and Emergency Preparedness  
First Aid Part 1  
First Aid Part 2  
First Aid Refresher  
First Aid Self-Paced  
Got Bugs? Dealing with Infestation  
Harassment in the Workplace  
Harassment in the Workplace Self-Paced  
HIPAA Do's and Don'ts: Electronic Communication and Social Media  
HIPAA Do's and Don'ts: Electronic Communication and

Social Media Self-Paced  
 HIPAA Privacy  
 HIPAA Privacy Self-Paced  
 HIPAA Security  
 HIPAA: The Basics  
 HIPAA: The Basics Self-Paced  
 HIV/AIDS - Diagnosis and Early Stages  
 HIV/AIDS - Focusing on the Individual  
 HIV/AIDS - The Elder's Experience  
 HIV/AIDS - Understanding the Illness  
 HIV/AIDS Training for the Care Provider  
 HIV: Basic  
 HIV: Beyond the Basics  
 Human Trafficking: Forced Labor  
 Human Trafficking: Sexual Exploitation  
 Identifying And Preventing Child Abuse And Neglect  
 Impaired Co-Workers: Identification and Management  
 Infection Prevention and Control  
 Introduction to HIPAA  
 La Ética y los Derechos Personales  
 Latex Allergy  
 Medical Errors Prevention  
 Multi-drug Resistant Organisms (MDROs)  
 Oxygen Safety  
 Oxygen Safety Self-Paced  
 Personal Protective Equipment  
 Personalized Learning: Understanding the HIPAA Regulations  
 Preventing Back Injuries  
 Privacy and Confidentiality for Non-HIPAA Covered Entities  
 Promoting Your Client's Independence  
 Quality Improvement: The Basics  
 Recognizing and Preventing Workplace Violence Self-Paced  
 Root Cause Analysis  
 Sexual Harassment for Employees  
 Sexual Harassment for Employees Self-Paced  
 Sexual Harassment: Illinois Licensed Professionals  
 Sexual Harassment: Illinois Mandatory Training  
 Sexual Harassment: Mandatory Training-Connecticut  
 Standard Precautions and Bloodborne Pathogens  
 The Legal Aspects of Documentation  
 Workplace Hazards and Safety

## Compliance/Safety-HHS

A Day in the Life of Henry: A Dementia Experience  
 Abuse and Neglect: What to Look For and How to Respond  
 Best Practice for Interviewing the Patient  
 Building a Multicultural Care Environment  
 Client/Patient Rights  
 Cultural Responsiveness in Clinical Practice  
 Documentation for Treatment Planning  
 Handling Food Safely  
 Incident Reporting  
 Individual and Organizational Approaches to Multicultural Care  
 Medicare and Medicaid Fraud and Abuse Prevention  
 Military Cultural Competence  
 Prevention, Identification, and Reporting of Dependent Adult Abuse  
 Quality Assurance and Performance Improvement for Direct Care Professionals  
 Reducing Medical and Treatment Errors in Behavioral Health  
 Safety In The Field  
 SBIRT: Screening and Interventions for Individuals with Substance Use Issues

## Employee Wellness

Employee Wellness - Alcohol Use: How Much Is Too Much?  
 Employee Wellness - Dental and Oral Health  
 Employee Wellness - Diabetes Prevention  
 Employee Wellness - Emotional Intelligence: Awareness  
 Employee Wellness - Emotional Intelligence: Feeling & Thinking  
 Employee Wellness - Healthy Eating on a Budget  
 Employee Wellness - Healthy Sleep  
 Employee Wellness - Heart Disease Prevention  
 Employee Wellness - Importance of Physical Fitness  
 Employee Wellness - Making the Most of Your Memory  
 Employee Wellness - Safe Use of Prescription Medications: Part 1  
 Employee Wellness - Safe Use of Prescription Medications: Part 2  
 Employee Wellness - Side Effects of Care Giving  
 Employee Wellness - Smoking Cessation: Ready, Set, Quit!

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Employee Wellness - Stress Management  
Employee Wellness - Time Management  
Employee Wellness - Weight Management  
Employee Wellness - Work-Life Balance  
Employee Wellness: Self-Care for Frontline Professionals

## Employment Support

Customized Community Careers Part 1: Overview of Customized Employment  
Customized Community Careers Part 2: Understanding the Discovering Personal Genius Process  
Customized Community Careers Part 3: Employment Opportunities Through Customized Job Development  
Customized Community Careers Part 4: Customized Employment Using Interest-Based Negotiation  
Customized Community Careers Part 5: Systematic Instruction and Job Training  
Customized Self-Employment Part 10: Benefits Management for SSI Recipients  
Customized Self-Employment Part 1: The Basics  
Customized Self-Employment Part 2: Discovering Personal Genius  
Customized Self-Employment Part 3: Small Business Feasibility and Support  
Customized Self-Employment Part 4: Business Planning  
Customized Self-Employment Part 5: Business Operations  
Customized Self-Employment Part 6: Small Business Financial Management Overview  
Customized Self-Employment Part 7: The Business Plan and Business Financials  
Customized Self-Employment Part 8: Overview of Benefits Management  
Customized Self-Employment Part 9: Benefits Management for SSDI Recipients  
Social Security Disability Benefits and Work: Address Fears and be Part of the Solution  
Supplemental Security Income and Work: Address Fears and be Part of the Solution

## Health and Safety in IDD Services

A Behavioral Approach to Toileting Success  
Abuse and Neglect of Individuals with I/DD  
An Overview of Safe Eating and Drinking  
Assisting with Self-Administration of Medications: The Basics  
Dental and Oral Health for Individuals with IDD

Guidelines for Documentation in IDD  
Guidelines for Effective Documentation  
Health and Safety Management  
Healthcare Needs for People with IDD: Assessing Healthcare Needs  
Healthcare Needs for People with IDD: Common Health Problems and Interventions  
Healthcare Needs for People with IDD: Constipation  
Healthcare Needs for People with IDD: Seizures  
Healthcare Needs for People with IDD: Vital Signs  
Healthcare Needs in IDD  
Medication Management Part 1: Overview  
Medication Management Part 2: Understanding Medications  
Medication Management Part 3: Labels and Documentation  
Medication Management Part 4: Administering Medications  
Mental Health Needs of Persons With Intellectual and Developmental Disabilities  
Overview of IDD-Related Syndromes: Pt. 1  
Overview of IDD-Related Syndromes: Pt. 2  
Personalized Learning: Abuse, Neglect, and Exploitation  
Preventing Falls  
Psychotropic Medications  
Rights of Individuals with IDD  
Rights Restrictions in IDD Services  
Risk Management for Direct Support Professionals  
Risk Screening for Best Practices  
Substance Use and People with Intellectual and Developmental Disabilities  
Supporting Healthy Eating and Exercise  
Supporting Individuals with Disabilities During Emergencies  
The Elder Justice Act  
Writing Effective Incident Reports

## HR/Legal

Affirmative Action  
Documentation for Supervisors  
FLSA for Supervisors  
FMLA for Supervisors  
Workplace Discrimination: What Supervisors Need to Know

## Human Services Management

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10 Steps to Fully Integrating Peers into your Workforce  
Clinical Supervision: Essentials of Reflective Supervision  
Clinical Supervision: Overview of Clinical Supervision  
Minimizing Vicarious Liability in Clinical Supervision  
Mitigating the Impact of Disasters: From Trauma to Resilience  
Supervision Difficulties in Clinical Practice  
WEBINAR: Compassion Fatigue, Secondary Trauma and the Importance of Self Care  
WEBINAR: Implementation of Trauma-Informed Care Systems

## Human Services Workforce Development

Building Healthy Therapeutic Relationships  
Development of Evidence-Based Practices in Behavioral Health  
Ethical Decision-Making  
Ethics for Counselors  
Ethics for Psychologists  
Ethics for Substance Use Disorder Counselors  
Guidelines for Documentation  
HIPAA and Behavioral Health  
Legal and Ethical Standards of Care in Behavioral Health  
Legal Procedures and Client Rights for Behavioral Health Interpreters  
Navigating the Ethics of Dual Relationships and Termination  
Overview of DSM-5  
Overview of the Behavioral Health System for Behavioral Health Interpreters  
Professional Ethics and Standards for Social Workers  
Professional Ethics for Marriage and Family Therapists  
Stress Management Strategies for Behavioral Health Professionals  
The Role of the Behavioral Health Interpreter  
Therapeutic Boundaries  
Webinar: Compassion Fatigue and Caregiver Satisfaction  
Writing Progress Notes 101

## IDD State Specific

Illinois Abuse and Neglect: Recognition, Prevention, and Intervention  
Illinois Guidelines for Effective Documentation

Illinois Health and Safety Management  
Illinois Human Rights  
Illinois Personal Hygiene for Individuals with I/DD

## Information and Referral (AIRS)

AIRS: An Overview for Resource Specialists  
AIRS: Anatomy of a Good Call  
AIRS: Chat and Text  
AIRS: Confidentiality in Information and Referral Services  
AIRS: Crisis Intervention within Information and Referral  
AIRS: CRS - Aging/Disabilities Practice Exam  
AIRS: CRS - Database Curator Practice Exam  
AIRS: CRS Practice Exam  
AIRS: Empowerment and Advocacy in Information and Referral  
AIRS: Inclusions and Exclusions  
AIRS: Information and Referral Customer Service  
AIRS: Introduction to Information & Referral  
AIRS: Resource Database Maintenance  
AIRS: Resource Database Style  
Chat and Text in Information and Referral Service Delivery  
Information & Referral for Military Service Members and Their Families  
Information and Referral: Introduction to Taxonomy and Indexing  
Information and Referral: Serving People with Mental Health Disorders  
Information and Referral: Serving Young People  
Information and Referral: Working with Challenging Clients  
Staff/Volunteer Management in Disasters for Information and Referral Providers  
The Information and Referral Process

## Integrated Care

Addressing Overweight and Obesity in Individuals with Mental Illness  
Behavioral Health Disorders and Cardiovascular Disease  
Diabetes: An Overview for Behavioral Health Professionals  
Enhancing Communication with Medical Providers and Medical Terminology  
Integrated Care Treatment Planning  
Integrating Primary and Behavioral Healthcare

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Overview of Case to Care Management  
Serious Mental Illness and Respiratory Disease  
Treatment of Tobacco Use Disorder  
WEBINAR: Exploring Best Practices in Integrated Care

## Introduction to Developmental Disabilities

An Overview of Different Types of Disabilities  
Basic Communication and Conflict Management Skills  
Conflict Management for Direct Supports Staff in IDD  
Employment Support  
Human Growth and Development Across the Lifespan  
Intellectual Disability Overview  
Person-First Language  
Principles and Practices of Effective Direct Supports  
Respecting Cultural Diversity in Persons with IDD  
Supporting Everyday Lives for People with Disabilities

## Leadership Standard PATHS Assessments

Building an Engaged Work Force Path Assessment  
Interviewing and Onboarding For Success Path Assessment  
Managing Essentials Path Assessment  
Navigating Change - For You and Your Staff Path Assessment  
Using Performance Feedback Effectively Path Assessment

## Management and Leadership Fundamentals

Change Management: Leading Change  
Change Management: Navigating Change  
Effective Communication: What Supervisors Need to Know  
Essentials of Communication: Communication Effectiveness  
Essentials of Communication: Effective Listening  
Essentials of Communication: Navigating Conversations  
Fundamentals of Management vs. Leadership  
Fundamentals of Management: Setting the Stage for Success  
Fundamentals of Management: The Emerging Leader  
Fundamentals of Management: Winning at Work  
High Performing Teams: Achieving Excellence  
Inspiring Performance: Motivating and Managing for

## Results

Leadership Fundamentals: Leading as a Coach  
Leadership Fundamentals: Relationship-Centric Leadership  
Management Fundamentals for the Emerging Leader  
Management Fundamentals: Setting the Stage for Success  
Management Fundamentals: Winning at Work  
On-Boarding and Culture Development

## Medical and Dental

Abdominal Pathophysiology Diagnostics and Assessment  
Alcohol Pharmacotherapies and Medical Practice  
Antibiotic Stewardship  
Bloodborne Pathogens  
Building Care Teams and Establishing Checkpoints: Asthma and COPD  
Building Care Teams and Establishing Checkpoints: Depression/Anxiety  
Building Care Teams and Establishing Checkpoints: Diabetes  
Building Care Teams and Establishing Checkpoints: Hypertension, Congestive Heart Failure, Coronary Artery Disease  
Care Coordination in Healthcare: Principles and Best Practices  
Chest Pain: Symptoms, Diagnostics, and Treatments  
CMS Training - Coordination of Benefits  
CMS Training - Medicaid and CHIP  
CMS Training - Medicare for People with ESRD  
CMS Training - Medicare Preventive Services  
CMS Training - Medigap  
CMS Training - Understanding Medicare  
CMS Training- Medicare and Other Programs for People with Disabilities  
CMS Training: DME Competitive Bidding Program  
CMS Training: MACRA Quality Payment Program Overview  
CMS Training: Medicare Amounts  
CMS Training: Medicare Prescription Drug Coverage  
CMS Training: Medicare Rights and Protections  
Diabetes and Nutrition  
Diabetes: Nutritional Management  
Epilepsy and Seizures  
Infection Control for Dental Staff

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Lasers in Dentistry  
Managing Medicaid Members with Chronic Behavioral and Physical Health Conditions  
Managing Medicaid Members with Chronic Physical Conditions  
Medicaid in the Quality Payment Program  
Medical Emergencies Management and Risk Management: Medical Error Prevention for Dental Staff  
Medicare Advantage and Other Medicare Plans Resource  
Medicare Parts C and D: General Compliance Training  
Nutrients to Restore Periodontal Health  
OSHA: Bloodborne Pathogens- Standard Annual Review for Dental Staff  
OSHA: Hazard Communication Standard for Dental Staff  
Payer Perspective: Adherence  
Payer Perspective: Asthma/COPD  
Payer Perspective: Asthma/COPD for Clinicians  
Payer Perspective: Care Coordination of Chronic Diseases  
Payer Perspective: Comorbidity Management  
Payer Perspective: Comorbidity Management for Clinicians  
Payer Perspective: Diabetes Management  
Payer Perspective: Diabetes Management for Clinicians  
Payer Perspective: Hypertension/CAD/CHF  
Payer Perspective: Hypertension/CAD/CHF for Clinicians  
Preventing Medication Errors  
Preventive Care: Screening and Immunizations for Adults  
Principles of Antibiotic Stewardship  
Respiratory Infections: Pathophysiology, Diagnosis, and Treatment  
Safe Patient Care: Preventing Medication Errors  
Surviving and Thriving Conflict on the Job  
The Merit-based Incentive Payment System: Quality and Cost Performance Categories  
Vital Signs: Normal and Abnormal Ranges for the Adult Client

## Mental Health General

An Overview of Cognitive Behavioral Therapy  
Assessment and Treatment of Obsessive-Compulsive and Related Disorders

Best Practices for Delivering Telehealth  
Clinical Assessment via Telehealth Applications  
Diagnosing and Treating Anxiety Disorders  
Diagnosing and Treating Depressive Disorders  
Diagnosing and Treating Personality Disorders  
Diagnosing and Treating Posttraumatic Stress Disorder  
Dialectical Behavioral Therapy: Advanced Techniques  
Dialectical Behavioral Therapy: An Introduction  
Ethical and Legal Guidelines for Telehealth  
Evidence-Based Treatment for First Episode Psychosis  
Feeding and Eating Disorders: Diagnosis and Treatment  
Implementation Guidelines for Telehealth Practitioners  
Learning to Love Groups  
Motivational Interviewing  
Motivational Interviewing in Clinical Practice  
Overview of Bipolar and Related Disorders  
Psychopharmacology: Overview for Behavioral Health Professionals  
Solution-Focused Brief Therapy  
Strategies for Preventing and De-escalating Hostile Situations  
Structured Group Therapy Approaches  
Supporting Adults in the Grieving Process  
Telehealth in Clinical Practice  
Understanding and Treating Borderline Personality Disorder  
Using Telehealth in Clinical Practice

## Older Adults

Abuse, Neglect, and Exploitation of Older Adults  
Anxiety Disorders Among Older Adults  
Assessing Substance Use Disorder in Older Adults  
Challenging Behaviors of Older Adults with Dementia  
Depression in Older Adults  
Interventions for Alzheimer's Disease  
Older Adults and Behavioral Health Issues  
Suicide and Depression in Older Adults

## OSHA Requirements

About COVID-19  
Back Injury Prevention  
Basics of Hand Hygiene  
Basics of Hand Hygiene Self-Paced  
Bioterrorism

COVID-19: Fall 2020 Update  
Electrical Safety  
Electrical Safety: The Basics Self-Paced  
Ergonomics: Office  
Fire Safety  
Fire Safety Evacuation Procedures Skills Checklist  
Fire Safety: The Basics  
Hazardous Chemicals: SDS  
Hazardous Chemicals: SDS Self-Paced  
Hazardous Chemicals: The Basics  
HIV and AIDS - Florida Regulations  
Infection Control for Healthcare Professionals  
Infection Control: Essential Principles  
Infection Control: The Basics  
Infection Control: The Basics Self-Paced  
Infection Prevention and Control Nursing: Surveillance Systems  
Influenza  
Influenza Prevention Self-Paced  
Investigating Employee Incidents  
Ladder Safety  
Lockout/Tagout  
OSHA: Confined Space  
Pandemic 2020: History, Spread, and Treatment of COVID-19  
Particulate Respirators and OSHA Fit Testing  
Preparing for Pandemic Influenza  
Preventing Slips, Trips and Falls  
Safe Transferring and Repositioning Self-Paced  
Safe Transfers  
Sharps Injury Prevention and Response  
Slip, Trip and Fall Prevention Self-Paced  
Substance Use in the Workplace  
The Two Most Common Forms of Workplace Violence: Hostile Encounters and Domestic Violence  
Transmission-Based Precautions  
Tuberculosis Overview  
Tuberculosis: The Basics  
Tuberculosis: The Basics Self-Paced  
Workplace Emergencies and Natural Disasters: An Overview  
Workplace Emergencies and Natural Disasters: An Overview Self-Paced  
Workplace Emergencies and Natural Disasters:

Earthquakes and Tsunamis  
Workplace Emergencies and Natural Disasters: Extreme Heat and Cold  
Workplace Emergencies and Natural Disasters: Flooding and Landslides  
Workplace Emergencies and Natural Disasters: Hurricanes  
Workplace Emergencies and Natural Disasters: Tornadoes  
Workplace Safety: The Basics  
Workplace Safety: The Basics Self-Paced  
Workplace Violence  
Workplace Violence Prevention  
Workplace Violence: Assess, Defend, and Survive

### Person Centered Services in IDD

Augmentative and Alternative Communication for IDD  
Choice Making for People with Intellectual and Developmental Disabilities  
People with Disabilities: Building Relationships and Community Membership  
Person Centered Planning for Individuals with Developmental Disabilities  
Supporting Healthy Personal Relationships for People with IDD  
Supporting Quality of Life for Individuals with IDD  
Supporting Self-Advocacy Skills  
Using Service Plans

### Personal Outcome Measures (CQL)

Application of the Personal Outcome Measures for Behavioral Health  
Application of the Personal Outcome Measures® for Families, Children, and Youth  
Learning about People - Interviewing Techniques  
Looking at the Data - Decision-Making around Personal Outcome Measures  
Overview of the Personal Outcome Measures®  
The Power of Personal Outcome Measures®  
Using Personal Outcome Measures® in Evaluation and Planning for Organizations  
Using Personal Outcome Measures® in Planning for People

### Premium Leadership & Human Resources

Communicating Vision to Your Employees  
Detecting and Dealing with Performance Problems

Ensuring Onboarding Success  
Essentials of Interviewing and Hiring Conducting an Effective Interview  
Essentials of Interviewing and Hiring Preparing to Interview  
Managing Multigenerational Employees  
Managing the Dismissal of an Employee  
Planning an Effective Performance Appraisal  
Positive Atmosphere: Establishing an Engaged Workforce

## Premium Leadership & Operations

Effectively Directing and Delegating as a Manager  
Facing the Management Challenges of Difficult Behavior and Diverse Teams  
Implementing and Sustaining Change  
Leading Your Team through Change  
Managing Employee Development  
Managing Motivation during Organizational Change  
Positive Atmosphere: Establishing a Positive Work Environment

## Serious Mental Illness - Recovery and Rehabilitation

A Culture-Centered Approach to Recovery  
Assertive Community Treatment Team: Evidence-Based Practices  
Barriers to Recovery  
Community Inclusion  
Comorbid Mental and Physical Conditions: Preparing for New Treatment Expectations  
Consumers as Service Providers in the Behavioral Health Workplace  
Evidence-Based Practices in Family Psychoeducation  
Family Psychoeducation: Advanced Evidence-Based Practices  
Goals, Values and Guiding Principles of Psychosocial Rehabilitation  
Illness Management and Recovery Model  
Intentional Peer Support A Different Kind of Relationship  
Medication Management of Schizophrenia Spectrum and Other Psychotic Disorders  
Peer Support: The Basics and Beyond  
Psychoeducation for Individuals with Serious Mental Illness  
Recovery of Persons with Serious Mental Illness  
Recovery Principles and Practices in Mental Health

Treatment  
Recovery Promoting Relationships  
Self-Advocacy and Recovery  
Supporting Recovery for Individuals with Schizophrenia  
The Principles of Shared Decision Making  
Understanding Recovery  
WRAP One on One

## Simulations in Health Services

Crisis Management Across Health and Human Services

## Skillsoft - Business Skills

Accounting for Stock Transactions  
Advanced Table Customization in Word 2016  
Constructing and Modifying Tables and Charts in PowerPoint 2016  
Creating and Formatting Tables in Word 2016  
Creating Photo Albums, Sections, Transitions, and Animations in PowerPoint 2016  
Customizing Options and Using Document Views in Word 2016  
Customizing Proofing and Default Options in PowerPoint 2016  
Deconstructing the Balance Sheet  
Designing and Formatting Illustrations in Word 2016  
Exporting Presentations and Compressing Media in PowerPoint 2016  
Formatting Text Boxes and Working with Graphic Content in PowerPoint 2016  
Formatting Text in Word 2016  
Headers, Footers, Page Numbering, and Layout in Word 2016  
Introduction to the PowerPoint 2016 Interface and Basic Tasks  
Key Accounting Concepts and Principles  
Maintaining, Protecting, and Reviewing Documents in Word 2016  
Microsoft Excel 2016 Advanced: Accessibility, Transforming Data, and Errors  
Microsoft Excel 2016 Advanced: Apps and What-if Analysis  
Microsoft Excel 2016 Advanced: Power Pivot, Custom Formatting, Fills, and Forms  
Microsoft Excel 2016 Essentials: Charts, Tables, and Images  
Microsoft Excel 2016 Essentials: Creating, Editing, and Saving Workbooks

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Microsoft Excel 2016 Essentials: Data Presentation Strategies  
Microsoft Excel 2016 Essentials: Formatting Data  
Microsoft Excel 2016 Essentials: Formulas and Functions  
Microsoft Excel 2016 Intermediate: Customizing Views, Styles, and Templates  
Microsoft Office 2016 Intermediate Excel: Creating Custom Visual Effects  
Microsoft Office 2016 Intermediate Excel: Macros and Advanced Queries  
Microsoft Office 2016 Intermediate Excel: PivotTables and Advanced Charts  
Microsoft Office 2016 Intermediate Excel: Share, Review, and Collaborate  
Microsoft Office 2016 Intermediate Excel: Working with Data  
Microsoft Office 2016: First Look Functionality and Collaboration  
Microsoft Office 2016: First Look Modern Productivity  
Modifying and Formatting Slides in PowerPoint 2016  
Outsourcing Financial Activities  
Preparing Financial Statements and Closing Accounts  
Recording, Posting, and Balancing the Books  
References, Proofing, Mail Merges, and Forms in Word 2016  
Sharing and Collaborating on Documents in Word 2016  
Sharing and Protecting Presentations in PowerPoint 2016  
Using Hyperlinks, Actions, and Comments in PowerPoint 2016  
Using Illustrations, Styles, and Themes in Word 2016  
Using Slide Show Presentation Tools in PowerPoint 2016  
Using the Navigation Pane and Creating Lists in Word 2016  
Working with Graphic, Audio, and Video Content in PowerPoint 2016  
Working with the Interface and Performing Basic Tasks in Word 2016

## Skillsoft - Communication

Acting with Diplomacy and Tact  
Administrative Support: Interacting Effectively with Colleagues  
Difficult People: Can't Change Them, so Change Yourself  
Difficult People: Strategies to Keep Everyone Working

Together  
Effective Team Communication  
Facing and Resolving Conflict in the Workplace  
Facing Confrontation in Customer Service  
How Culture Impacts Communication  
Keeping Business Calls Professional  
Listening Even When it's Difficult to Listen  
Making an Impact with Non-verbal Communication  
Navigating Challenging Situations with Diplomacy and Tact  
Navigating Other People's Emotions  
Navigating the Workplace with Emotional Intelligence  
Navigating Your Own Emotions  
Organizing Your E-mail  
Planning an Effective Presentation  
Polishing Your Feedback Skills  
Providing Effective Internal Customer Service  
Rapport Building in Customer Service  
Sending E-mails to the Right People  
The Art and Science of Communication  
The Essentials for Anger Management  
Troublesome Words and Phrases: Common Usage  
Mistakes in Writing  
Trust Building through Effective Communication  
Using Active Listening in Workplace Situations  
Using Communication Strategies to Bridge Cultural Divides  
Writing Effective E-mails and Instant Messages

## Skillsoft - Management & Leadership

Acting Decisively  
Applying Value Stream Mapping in Lean Business  
Assessing Your Own Leadership Performance  
Becoming an Inspirational Leader  
Being a Fair and Caring Manager  
Being an Effective Manager When Times Are Tough  
Building a Leadership Development Plan  
Building Upward Relationships  
Career and Family Challenges for Women Leaders  
Choosing to Lead as a Woman  
Crafting an Organizational Vision  
Creating a Plan for Performance Management  
Developing a Successful Team  
Developing Adaptable Managers

Driving Change with Coaching  
Employee Dismissal  
Encouraging Team Communication and Collaboration  
Essentials of Interviewing and Hiring: Behavioral Interview Techniques  
Facing Challenges as a First-time Manager  
Fostering Mentoring Relationships  
Gaining Insight through Organizational Awareness  
Gauging Your Organization's High-performing Potential  
Gender and Leadership  
Handling Team Conflict  
Hiring Strategic Thinkers  
How to Manage Difficult Conversations  
Keeping Top Performers Challenged  
Leader as Motivator  
Leading a Cross-functional Team  
Leading through Positive Influence  
Leveraging Emotional Intelligence  
Maintaining a Cohesive Multigenerational Workforce  
Making the Move Into Management  
Managing Fairly  
Managing Performance  
Managing Top Performers Is Always Easy...Right?  
Managing Your Company's Talent  
Motivating Your Employees  
Operations Management Functions and Strategies  
Positive Atmosphere: How Organizational Learning Drives Positive Change  
Preventing High Turnover Rates: How to Keep The Best  
Succession Planning  
Surviving the Talent Crunch  
Taking Your Team to the Next Level with Delegation  
The Emotionally Intelligent Leader  
The Reality of Being a First-time Manager  
Underperforming Employee Now What?  
Using Lean to Perfect Organizational Processes

## Skillsoft - Personal Development

Aligning Goals and Priorities to Manage Time  
Avoid Procrastination by Getting Organized Instead  
Becoming More Professional through Business Etiquette  
Becoming Your Own Best Boss  
Being an Effective Team Member

Bridging the Diversity Gap  
Building Better Relationships through Understanding  
Building Peer Relationships  
Building Your Professional Network  
Confronting Your Assumptions  
Contributing as a Virtual Team Member  
Critical Thinking  
Cultivating Relationships with Your Peers  
Defining Alternative Solutions to a Problem  
Developing a Growth Mind-set  
Developing Your Business Ethics  
Ethical Standards and PMI® Core Values  
Ethics and Project Management  
Finding Your Bearings as a Project Manager  
Forging Ahead with Perseverance and Resilience  
Getting the Big Picture by Defining the Project's Scope and Team  
Getting to the Root of a Problem  
Learning from Failure  
Make the Time You Need: Get Organized  
Managing a Project to Minimize Risk and Maximize Quality  
Managing Pressure and Stress to Optimize Your Performance  
Mastering the Details of a Project's Schedule and Budget  
Navigating through Changes and Conflicts in Projects  
Organizations Change So Get Ready  
Organize Your Physical and Digital Workspace  
Overcoming Unconscious Bias in the Workplace  
Overcoming Your Own Unconscious Biases  
Persevering through Setbacks  
Reaching Goals Using Perseverance and Resilience  
Rebuilding Trust  
Reframing Negative Situations  
Self-improvement for Lifelong Success  
Staying Balanced in a Shifting World  
Take a Deep Breath and Manage Your Stress  
Taking Final Steps to Bring a Project to its Close  
Taking Stock of Your Work/Life Balance  
The Art of Staying Focused  
Understanding Unconscious Bias  
Your Role in Workplace Diversity

## Skillsoft - Safety

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Active Shooter 2.0

COMPLIANCE EXPERT: IT Security Phishing

CompTIA Cybersecurity Analyst+ CS0-001: Investigate Security Incidents

CompTIA Cybersecurity Analyst+ CS0-001: Monitoring for Security Issues

CompTIA Cybersecurity Analyst+ CS0-001: Network Architecture and Reconnaissance

CompTIA Cybersecurity Analyst+ CS0-001: Reducing Vulnerabilities

CompTIA Cybersecurity Analyst+ CS0-001: Threat Identification

CompTIA Cybersecurity Analyst+ CS0-001: Threat Mitigation

CompTIA Network+ N10-007: Network Attacks & Device Hardening

IT Security for End Users: IT Security Fundamentals

IT Security for End Users: Secure Corporate Communications and Networking

IT Security for End Users: Using Corporate Devices Securely

Laboratory Safety Impact: Emergency Guidelines and Procedures

Laboratory Safety Impact: Hazardous Waste Accumulation and Disposal

Laboratory Safety Impact: Laboratory Safety Requirements

Laboratory Safety Impact: Preventing Fire and Burn Hazards

Laboratory Safety Impact: Safety Data Sheets and Chemical Storage

Laboratory Safety Impact: Safety Guidelines and Procedures

Preventing Identity Theft

Privacy and Information Security

## Social Determinants of Health

Social Determinants of Health Path Assessment

Social Determinants of Health: Economic Stability At a Glance

Social Determinants of Health: Education At a Glance

Social Determinants of Health: Health and Healthcare At a Glance

Social Determinants of Health: Neighborhood and Built Environment At a Glance

Social Determinants of Health: Practice Scenarios

Social Determinants of Health: Social and Community Context At a Glance

## State - Specific

Abuse Prevention Investigation and Reporting- Washington

Adverse Incidents - Florida ALF

Adverse Incidents: Florida Requirements

Assisting with Self-Administration of Medications: Florida Laws

Background Checks and the Rights of Older Adults Texas

Caring for LGBT Residents in California Nursing Facilities

Common Mental Health Conditions in Veterans

Domestic and Intimate Partner Violence

Domestic Violence 2 Hour FL Required Training

Ethics and Jurisprudence for Nurses in Texas

Extended Congregate Care Part I

Extended Congregate Care Part II

Florida Alzheimer s Disease or Related Disorders (Nursing Home/Hospice)

Florida Assisted Living Alzheimer s Disease and Related Disorders: Level I

Florida Assisted Living Alzheimer s Disease and Related Disorders: Level II

Florida Laws and Rules for Nurses

Florida OT Rules and Regulations

HCSSA Licensing Rules - Texas - Part 2

HCSSA Licensing Rules Texas - Part 1

HCSSA Licensing Rules for Hospice Texas

HIV and AIDS in Florida

Human Trafficking for Healthcare Professionals for Florida

Infection Control: State of New York

Louisiana Dementia Training: ARC-2

Louisiana Dementia Training: ARC/SCU-4

Louisiana Dementia Training: ARC/SCU-8

Louisiana Dementia Training: NF-4A

Louisiana Dementia Training: NF-4B

Louisiana Dementia Training: NF/SCU-4

Louisiana Dementia Training: NF/SCU-8

Medical Record Documentation & Legal Information for Florida Certified Nursing Assistants

New Mexico Administrator Addendum

Nurse Delegation in the Community Care Environment

Nurse Practice Act in Ohio

Recognizing Impairment in the Workplace for Florida

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.



Reporting Elder and Dependent Adult Abuse in California  
Rules and Regulations for Florida Nurses  
Sexual Harassment for Employees-California  
Sexual Harassment: Federal and California Law  
Suicide Prevention Training for Washington State  
Suicide, Assessment, Interventions, and Management (Kentucky)  
Suicide, Assessment, Treatment and Management (Kentucky)  
Texas House Bill 300  
Understanding California's Workplace Violence Regulations

Understanding Sexual Harassment for Supervisors - CA  
Washington Orientation Training  
Washington Safety Training  
Washington State LTC Workers: Certificate Tutorial

## Workforce Skills - Supervision and Management

Analyzing Performance and Corrective Action Plans

## Workforce Skills and Development

Problem Solving in the Workplace